



Shipping Policy

Earth-Centric is able to process, pack, and ship your order quickly and efficiently. With few exceptions, most orders are picked and packed for shipment at our warehouse within 1-2 business days after the order is received online. Those few exceptions are related to merchandise availability, daily shipping cut-off times, and weekend/holiday shipping availability.

Merchandise Availability

With rare exceptions, all merchandise is in stock and ready to ship. In the event that one of your items is out of stock, we will hold the order until it can ship in its entirety as long as the missing items are scheduled to arrive at our warehouse within a few business days.

Shipping Costs

SHIPPING SERVICES – YOU MAKE THE CHOICE!

United State Postal Service (USPS)

United State Postal Service® (USPS) is one of the official shipping partners of Earth-Centric. For smaller quantity products or combinations of such you can either choose to have them shipped via **USPS Priority Mail** or **USPS Parcel Post**. Scheduled delivery for Priority Mail is usually an average of 1-3 business days. Scheduled delivery for Parcel Post is usually an average of 2-8 business days. You are given the option of which format to choose at the time of “Checkout”.

***NOTE:** All actual shipping rates for any product and/or combined product orders are based on actual weight and destination within the Continental United States. We do not charge any “Handling” fees! If you feel you are being charged extra than the actually shipping fees based on **SHIPPING METHOD, COMBINED WEIGHT** of your order and **DELIVERY LOCATION**, please contact us right away and we will do what ever we can to help reduce your shipping charges.



At this time we do not ship International other than Canada & Mexico. Please contact us prior to ordering if you are interested in shipping to Canada or Mexico.

Note: For USPS Priority Flat Rate Mail

If we can fit your order or combined order into any of the Priority Flat Rate Envelopes and/or Boxes your shipping charges would be as follows:

- | | | |
|--------------------------------------|---------|----------------------------|
| • Priority Mail Flat Rate Envelope | \$ 4.90 | 12 ½” x 9 ½” |
| • Priority Mail Small Flat Rate Box | \$ 4.95 | 8 5/8” x 5 3/8” x 1 5/8” |
| • Priority Mail Medium Flat Rate Box | \$10.70 | 11” x 8 ½” x 5 ½” |
| • Priority Mail Medium Flat Rate Box | \$10.70 | 13 5/8” x 11 7/8” x 3 3/8” |
| • Priority Mail Large Flat Rate Box | \$14.50 | 12” x 12” x 5 ½” |

United Parcel Service (UPS)

United Parcel Service® (UPS) is another one of the official shipping partners of Earth-Centric. Shipping costs are calculated and displayed before you complete your order online. These

costs are also found on your order acknowledgment email. The rates are based on the weight of your order, the distance from our warehouse in Portland, Oregon to the destination zip code, and your shipping method selected.

UPS has a minimum cost per order of around \$6-\$7, depending on the destination zip code. Once this minimum is met, the incremental cost goes up slowly. If you are only ordering one small item, it may cost you more to have it shipped than you are paying for the product. If you add more items to your order, you will see that usually the shipping cost does not go up that much. To minimize your shipping cost per item, it is better to buy in bulk.

Order Tracking

Once your order has been fulfilled, the UPS tracking number will be automatically emailed to you. Please add **info@Earth-Centric.com** as a non junk email address so we don't end up in your spam filter when emailing the notifications.

Service Area

Earth-Centric ships domestically within all 50 States and Puerto Rico. We cannot ship to Post Office box addresses. We do not ship international other than Canada and Mexico. Please contact us prior to ordering if you are interested in Shipping to Canada or Mexico.



Daily Shipping Cut-off Times

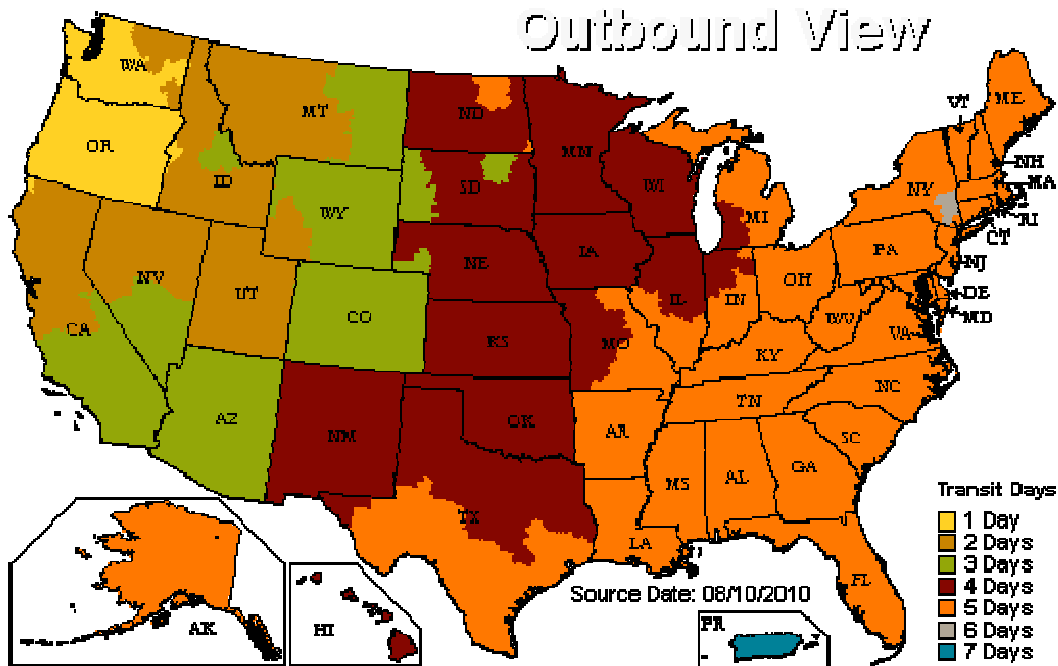
Most orders will be processed and shipped on the same day if the order is placed before 1 p.m. Pacific time Monday through Friday. It is our goal to ship the same day or next business day for all orders, but we cannot guarantee these shipping times. If your order is time sensitive, please use one of the expedited shipping methods.

UPS does not offer pickup or delivery services on Saturday, Sunday, or Holidays. In the United States, UPS observes the following holidays:

- Memorial Day - May 31, 2010
- Independence Day - July 5, 2010
- Labor Day - September 6, 2010
- Thanksgiving Day - November 25, 2010
- Day after Thanksgiving - November 26, 2010
- Christmas Day - December 25, 2010
- New Year's Eve - December 31, 2010
- New Year's Day - January 1, 2011

Estimated Arrival Time Using UPS Ground

The map below illustrates the number of transit days for delivery via UPS Ground from the time your order leaves our Portland Oregon warehouse:



Service Map colors may vary due to differences in hardware and software. This map is a general representation of UPS Ground transit times. For service availability and to calculate the delivery time for a package shipped between a specific origin and destination worldwide, **Calculate Time & Cost**.

Expedited UPS Shipping Options

In addition to UPS Ground, we also offer these shipping options:

UPS Next Day Air – Next business day delivery by 10:30 a.m., 12:00 noon, or end of day, depending on destination

UPS 2nd Day Air – Delivery by the end of the second business day, some locations in Alaska and Hawaii require additional transit time

UPS 3 Day Select – Delivery by the end of the third business day, available in the 48 contiguous states

If your order is placed after 1 p.m. Pacific, we cannot guarantee that it will ship on that day. While we try to ship expedited orders out as quickly as possible, if the order comes in late in the day it may be shipped on the next business day.

Expedited shipping methods do not affect our order processing time. However, expedited shipping will shorten the time it takes for UPS to get your order to its final destination once it is picked up from our warehouse.

The following example illustrates this concept: An order is placed on a Thursday at 10pm with UPS Next Day Air. Using the UPS pickup and delivery schedule, the earliest the shipment would be available for pickup is on Friday, available for delivery on Monday – the next business day.